



Demonstration and loan vehicle  
terms and conditions 2024

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## Demonstration and Loan Vehicle Terms and Conditions

We will carry out a DVLA driving licence check and view your photocard (where applicable) along with a secondary form of identification – passport, debit or credit card – before releasing a vehicle to you. You will also need to advise us of any DVLA-referable conditions, e.g. epilepsy, diabetes, etc. These checks will be retained and periodically repeated in the event of an ongoing loan.

### **Loan vehicles:** *Where the customer's vehicle is in the custody or control of Hendy Group for servicing or repair*

- Drivers must hold the appropriate full UK/EU licence for the type of vehicle being driven
- No drivers to have been involved in more than one motoring accident or claim during the preceding three years
- No drivers to have been convicted of a criminal offence, other than Road Traffic Act offences, accumulating not more than 6 points relating only to parking and speeding offences
- No drivers to have prosecutions pending for any criminal offence
- Drivers under the age of 21 or with less than 12 months' driving experience on a full licence: -
  - Cannot drive any high-performance vehicles (0-60mph < 5s)
  - Must drive an equivalent vehicle wherever possible

### **Demonstration:** *Accompanied test drive*

- Drivers must hold the appropriate full UK/EU licence for the type of vehicle being driven
- No drivers to have been involved in more than one motoring accident or claim during the preceding three years
- No drivers to have been convicted of a criminal offence, other than Road Traffic Act offences, accumulating not more than 6 points relating only to parking and speeding offences
- No drivers to have prosecutions pending for any criminal offence

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**Demonstration: Unaccompanied test drive - In addition to the above accompanied test drive conditions**

- Drivers must have held their full licence for at least one year
- Drivers must be aged between 25 and 70 years of age
- Your vehicle (including its keys) must be deposited with Hendy prior to any unaccompanied demonstration. If you are unable to deposit your vehicle with Hendy, then your driving licence and passport or credit/debit card must be retained by Hendy

**Driver/customer demonstration and loan vehicle excess contributions:**

£250

**Driver/customer/colleague declaration:** In accepting the vehicle described overleaf, I acknowledge that it is your property, and it is provided to me on loan subject to the following conditions: -

- I will return the vehicle on or before the specified date/time as agreed
- I agree to keep and maintain the vehicle at my expense in good condition and repair throughout the period it is in my custody and control and will be responsible for any damage caused to the vehicle by failure to observe and check at regular intervals the level of engine oil and other lubricants, water and antifreeze, if appropriate, and tyre pressures
- I understand that I may be required to pay a valet charge should the vehicle be returned in an inappropriate condition
- I agree to replenish any fuel used during the loan period
- The vehicle will only be driven by me or by a person authorised by Hendy, and the vehicle will only be used for social, domestic and pleasure purposes or for my own business purposes
- I will be responsible for all penalties and charges of any nature which arise as a result of a breach of statute regulations or any civil law in connection with or in relation to the use and operation of the vehicle while it is in my custody and control including fixed penalty notices and parking tickets
- The vehicle will not be taken outside of the UK without prior written consent from the Hendy Insurance Team (10 working days will be required)
- Whenever the vehicle is left unattended, the ignition key or card will be removed, the doors locked and any security system activated
- In the event of vehicle theft, damage or road traffic accident, I agree to report the incident and pay for the repair cost or the insurance excess contribution
- I understand that there is no insurance cover on personal belongings contained in the vehicle while in my custody or control in the event of theft, attempted theft or damage

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**Issuer/colleague declaration:**

- In handing the vehicle over to the user/customer, I acknowledge that the licence checks have been carried out and the user/customer criteria are in line with the above

**Driver/customer/colleague declaration:**

- By signing the front of this document, I confirm that I have read and understood the above conditions of loan and agree to abide by them

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